



NOTICE: SYSTEM UPGRADE – MARCH 2, 2024

To Our Valued Members: At 167th TFR Federal Credit Union, to further support your financial needs into the future, we will be converting our core data processing system to a new and improved platform effective March 1st, 2024.

How does this affect you?

This conversion will cause the following service interruptions/changes – so please plan accordingly:

- The Credit Union will be Closed Friday March 1st
- Online Banking services will be unavailable at the close of business on Thursday February 29th – Saturday, March 2nd

Once our conversion is complete, services will resume ASAP on Saturday March 2nd.

- We encourage you to Print or download your account histories from Home Banking Account prior to 2-29-24.

FAQ

Q: Why is 167th TFR Federal Credit Union making this change?

A: This system upgrade is an important technological advancement for our credit union to improve our security and enhance our services. Our entire organization has spent many months preparing for this change.

Q: Will account numbers change?

A: No, account numbers will remain the same

Q: Will I be able to log into Online Banking with the same login id & password?

A: Yes, you will use your existing Login Id & Password.

IMPORTANT NOTICE!



Thank you for your patience and understanding during this time!

IMPORTANT NOTICE!